

## Frequently Asked Questions

1. How much is the application fee?

- **The applicant fee is \$25.**

2. What happens if my application did not go through or I am not that computer savvy?

- We will work with you on your application process. If the online application is problematic, then we will email you a word format application to complete and email back to us.

3. What's your application process and screening criteria?

- Fill out a rental application online.
- Pay the application fee.
- Verify employment and rental history.
- Submit your last 3 pay stubs.
- Check your references.
- Once approved, pay move-in fee, first month rent, and pet fee (if applicable).
- Schedule a move-in date.
- Sign the rental agreement.
- Complete walk through with management.
- Receive new tenant packet.
- Move in Day!

4. How much is the move-in fee?

- The move-in fee is \$600 and first month rent.

- 5. How much is the pet fee?
  - The deposit is \$600.
  
- 6. Can you clarify the rent and cost of utilities?
  - Rent is month to month agreement.
  - Tenant is responsible for all utilities including electricity, gas, and water.
  
- 7. When is rent due?
  - Rent is due **1st** day of each month.
  
- 8. What payment methods will you accept for rent?
  - The only methods to pay rent is a cashier's check or money order.
  - We do not except checks.
  
- 9. What's your late fee policy?
  - Rent is late when paid after the **7<sup>th</sup>** day of the month.
  
- 10. What's your subletting policy?
  - Sub leasing is strictly prohibited.
  
- 11. Will you do a credit check?
  - No, we do not check your credit or criminal history.

12. How long is the entire process?

- Employment and rental history verification usually take the longest, which is why most applications can take up to 72 hours.

13. Should I get renter insurance?

- Yes, renter insurance will cover your personal items if stolen or destroyed. The building is insured.

14. How long before a maintenance request is completed?

- We complete service normally the same day or within 24 hours of notification.

15. Do you provide appliances in your houses?

- No, appliances are the responsibility of the tenant.